

Non-Response Follow Up



Non-Response Follow Up (also called door-knocking) is a critical 2020 Census Operation that will begin in Colorado July 30th.

Census Bureau workers (also called enumerators) will have an official identification badge:

- Photo
- US Department of Commerce Watermark
- Expiration Date

Census Bureau workers/enumerators will be in the field from 9am - 9pm. They will not enter homes. They will only ask questions on the form, and will not ask about citizenship. The Census Bureau is providing face masks, hand sanitizer and gloves. Census Bureau workers will have a computer or tablet to use to complete the census form.

VISIT 1

If no response, the enumerator will leave a “Notice of Visit” (A piece of paper at the door) with information on how to respond online or by phone.

After the 1st visit with no response, a short “hold” period of a couple of days will occur to give households a chance to self-respond before the 2nd in-person visit.

Residents can request an envelope to send in a paper form (if the envelope was lost) from an enumerator, but cannot request a paper form.

VISITS 2 AND 3

If no response, Census workers will leave another “Notice of Visit” form.

After visit 3, an enumerator can ask a “proxy”, which is a landlord, neighbor, caregiver for information on the household.

VISIT 4

If still no response, a “hold” period starts while Census Bureau reassigns their best enumerators to hardest cases.

AFTER VISIT 6


Households will remain eligible for more visits until the end of October.

EXAMPLE CENSUS ENUMERATOR BADGE



EXAMPLE NOTICE OF VISIT FORM


D-NV(E/S) (5-2-2019) OMB No. 0607-1006: Approval Expires 11/30/2021

 **NOTICE OF VISIT**

A U.S. Census Bureau interviewer stopped by today to complete an interview for your household. We need your help to count everyone in the United States by providing basic information about all the people living or staying at this address.

Please use one of the following options to complete the 2020 Census questionnaire **within the next two days:**

- **Complete the questionnaire online** by going to my2020census.gov
- **Call 1-844-330-2020** toll-free to provide your census information over the phone Sunday through Saturday from 7:00 a.m. to 2:00 a.m. ET.
- **TDD** - Telephone display device for the hearing impaired. Call 1-844-467-2020 toll-free, Sunday through Saturday from 7:00 a.m. to 2:00 a.m. ET.

Census ID: #### - #### - #### 

Otherwise, someone from the Census Bureau may contact you again to complete the interview.

You are required by law to respond to the 2020 Census (Title 13, U.S. Code, Sections 141 and 193). The Census Bureau estimates that completing the interview will take 10 minutes on average. This collection of information has been approved by the Office of Management and Budget (OMB). The eight-digit OMB approval number 0607-1006 confirms this approval. If this number were not displayed, we could not conduct the census.

The Census Bureau is required by law to protect your information (Title 13, U.S. Code, Section 9). The Census Bureau is not permitted to publicly release your responses in a way that could identify you or your household. We are conducting the 2020 Census under the authority of Title 13, U.S. Code, Sections 141, 193 and 221. By law, the Census Bureau can only use your responses to produce statistics. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data. All web data submissions are encrypted in order to protect your privacy.

For more information about how we protect your information, please visit our Web site at census.gov and click on "Data Protection and Privacy Policy" at the bottom of the home page. This page also includes information about the collection, storage, and use of these records. Click on "System of Records Notices (SORN)" and look for Privacy Act System of Records Notice COMMERCE/CENSUS-5, Decennial Census Program.

Please visit 2020census.gov to learn more about the 2020 Census.

NOTICE

The Census Bureau does not plan to report NRFU completion rates, the response rate maps only reflect self-responses.

To verify a census worker, anyone can call Colorado's regional census office at **972-510-1800**.