9050  EMERGENCY MESSAGES

Definition: an emergency message is meant to be notification of next of kin of deceased, seriously injured or seriously ill persons. Notification may originate in other agencies and may be from either accident or non-accident situations.

B. Procedure

1. Requests for emergency message delivery shall be referred to a sworn supervisor for review and assignment.

2. Assigned personnel shall deliver the emergency message with as much compassion and understanding as possible.

3. Due to the sensitive nature of emergency messages, no information including location or any content shall be given over the radio. Field units shall be dispatched by telephone or in person.